Welcome to 'UKERI Collaborate'

- technology enabled peer-to-peer support

'UKERI Collaborate' is a web App running through a web browser on any internet enabled device, such as a mobile phone, tablet, laptop or desktop computer etc.

The App acts as a support broker between organisations and individuals seeking, and offering, reciprocal collaborative support in a set of pre-defined areas (as easily setup by an administrator). Any user can search for, identify, have geographically mapped, and be supplied with the contact details of a peer willing to offer support in a specifically required are - however there is an important catch - anyone using the system to seek support must also be offering support!

They do this by first recording on the system at least three areas (and specific aspects) where they would be happy to offer their peers support (i.e. their perceived strengths), including in each case what that offer might be i.e. phone, email, online zoom, or face-to-face visit. In this way it is a truly reciprocating and self-growing system!

The App is easy to set up by a group administrator, who can create a private group of any size which can grow in two ways: Either *Organically*, with new users registering and in-turn identifying their initial areas of offered support prior to looking for support. Or *systemically*, through an initial simple exercise whereby all peers in a group identify the top-five areas where they perceive they can support others, followed by their top-five developmental needs. This can be facilitated through a simple questionnaire (paper or online - templates for both can be provided), and the answers pre-uploaded onto the App - making it instantly ready for use. Where growing *organically* or *systematically*, all users in a group can subsequently update their 'live profile' at any time.

The system keeps a secure record of support requests and support offers, and thus provides a set of back-office tools for any group administrator to profile, analyse and report the patterns of support need (developmental areas) and support offers (developmental strengths) from all users. As such it presents an excellent method to map and report on the peer-to-peer collaborative capacity of any organisational group, identifying common patterns of group need or collective gaps in provision.

Thus, *simple in concept but powerful in use*, the *UKERI Collaborate* App connects peers together, enabling the sharing of strengths and a private way to ask for and connect with peer support in a format desired. It thus moves beyond the traditional model of a public broadcast request for support (via email or social media) and creates a reciprocating model in a more structured and private manner, with group monitoring and reporting.

The App has a history of usefulness: following an earlier developmental phase, it subsequently proved its value during the 2020 pandemic where it was used for regional local-government crisis-response planning. Such usage proved its potential wider value, leading to further development and simplification to meet the needs of *any* organisation seeking to share good practice and invoke a *structured* culture of peer-to-peer support exchange.

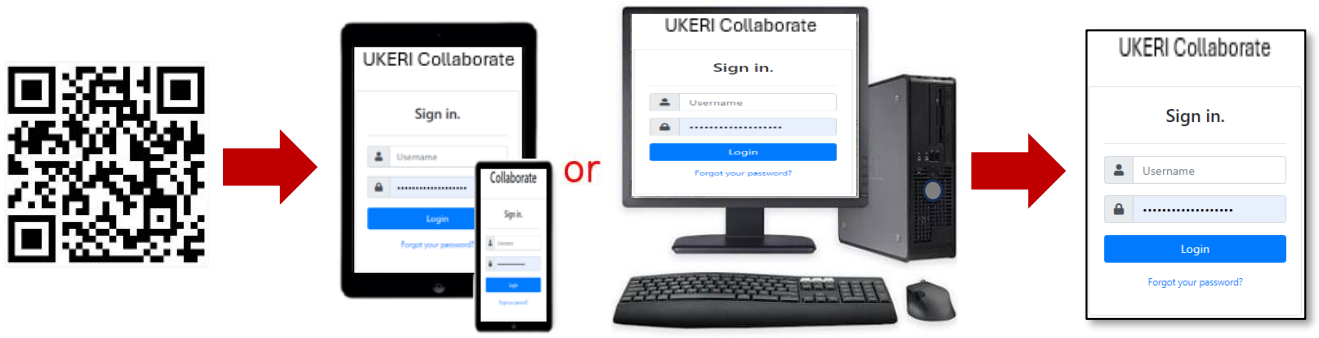
The following 1-page user manual page shows the simplicity of use, also including an example demo login.

Want to set up your own group? contact collaborate@ukeducation.co.uk or visit http://www.ukeducation.co.uk

USING 'UKERI COLLABORATE': ASKING FOR SUPPORT – THREE SIMPLE STEPS!

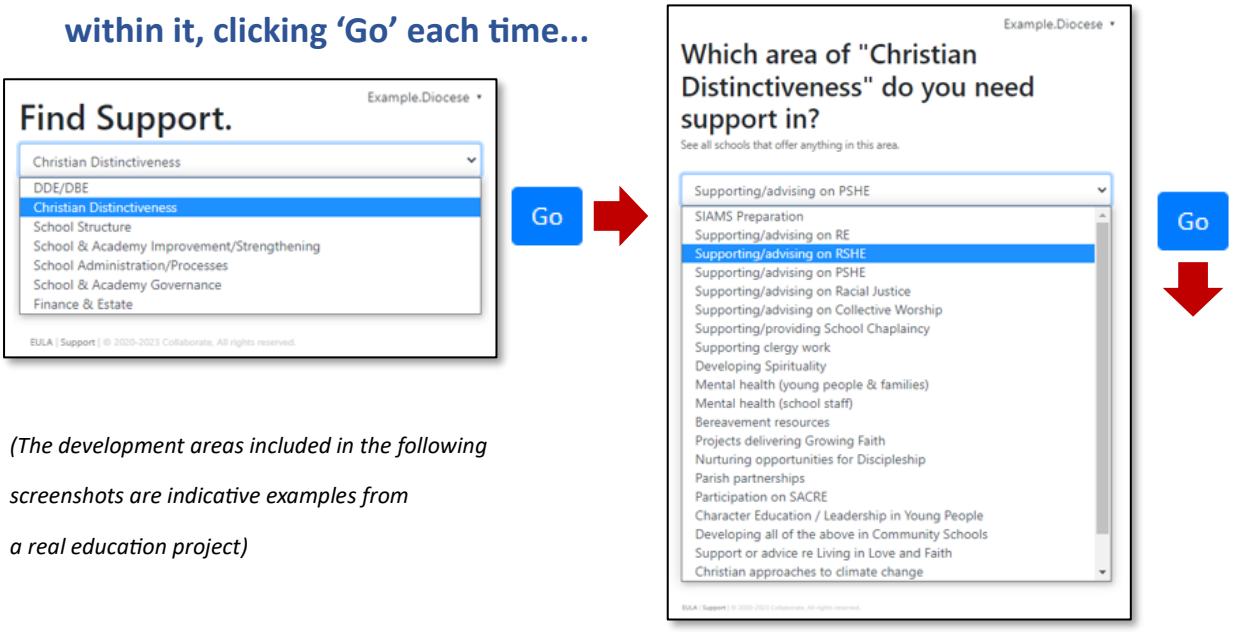
It's a collaborative affair! - In order to *ask* for collaborative help, you first need to have set-up three ongoing *offers* of help. Here's how to do that…

ONE: Use QR code or web-browse to *http://app.ukeri.com* to launch the 'App'…



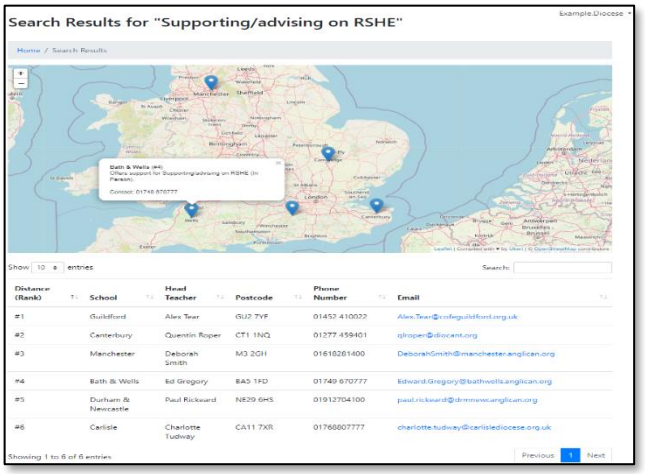
… and login using your username and password (click 'password reset' if forgotten)

TWO: Use the dropdown menu to choose an area of support, and then a specific aspect within it, clicking 'Go' each time...



(The development areas included in the following screenshots are indicative examples from a real education project)

THREE: Use the information, map and contact details to proceed!

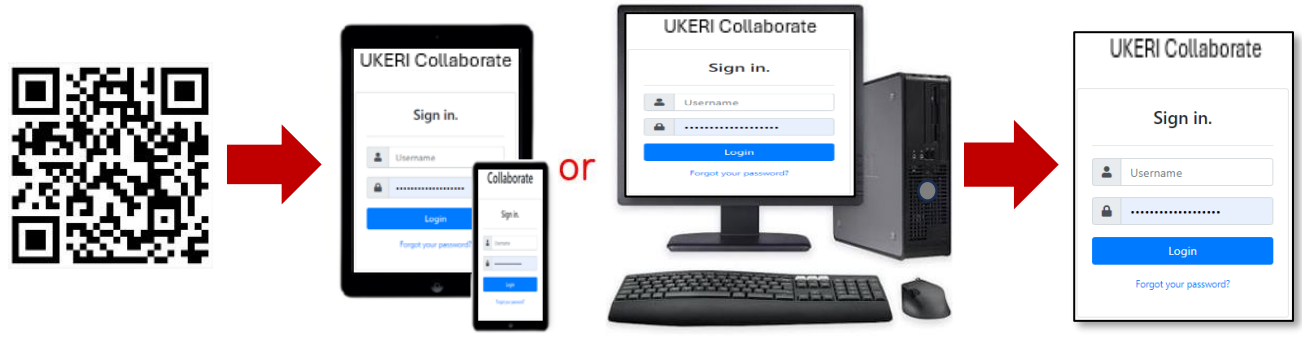


Go collaborate!

‘UKERI COLLABORATE’: SETTING UP – JUST THREE SIMPLE STEPS!

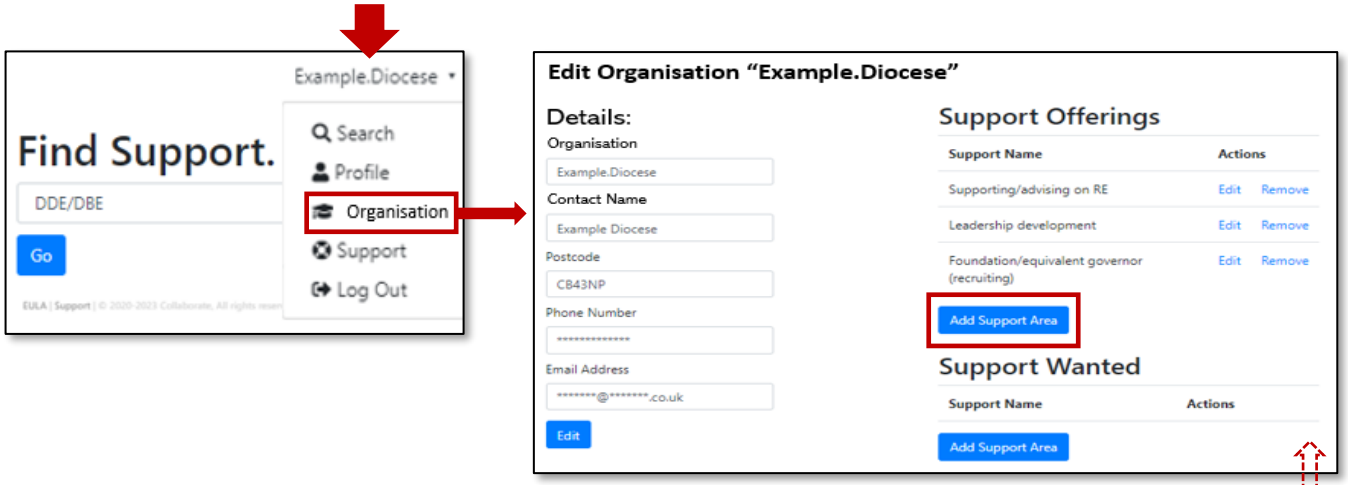
It’s a collaborative affair! - In order to *ask* for help, you first need to have set-up three ongoing *offers* of help. Here’s how to do that (and edit them at any time)…

ONE: Use any web browser to launch the ‘App’: *http://app.ukeri.com* …



… and login using your username and password (click ‘password reset’ if forgotten)

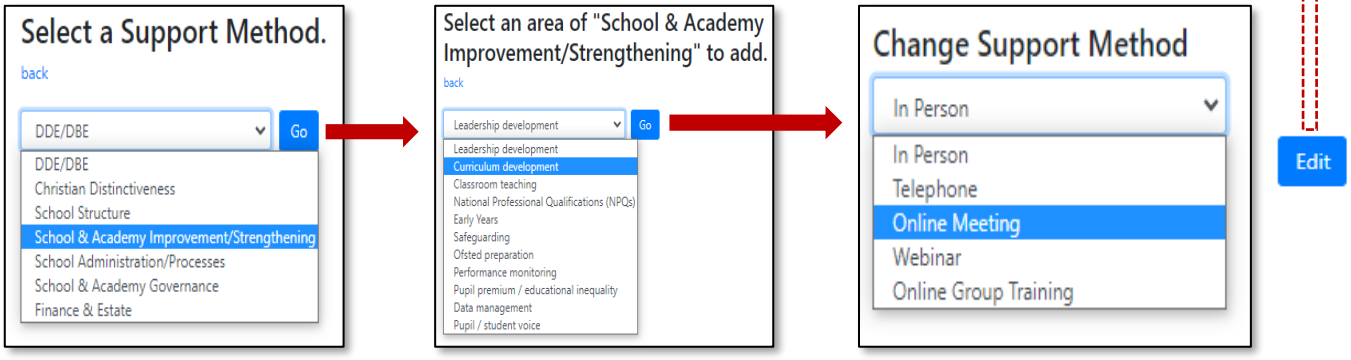
TWO: Click on the name of your organisation in the top right and from the drop-down menu choose ‘Organisation’ (‘Profile’ enables you to change your password etc.)…



…fill in/edit your details* or click on the ‘Add Support Area’ button (you need 3 areas)

*(*Please note – only use work email, phone, or address details – the use of any form of personal data is prohibited – see EULA)*

THREE: Choose an area, an aspect of that area, and a method of offered support…



… click ‘Go’ each time you have chosen, and then finally ‘Edit or ‘Save’ when complete.